Troubleshooting Tips

How to access Online Course Link (keycode)

Heartcode BLS/ Heartcode ACLS/ Heartcode PALS

A "Course Link" [example highlighted above] will be found in your confirmation email.

You can either <u>click on the link directly</u> or <u>copy & paste your link into your browser</u>.

We do not recommend that you type in the link manually.

Dear ▇▇▇▇▇▇▇

Thank you for your registration for the following class:

Class:	Heartcode BLS with Skills Evaluation
Class Date:	Sat 8/3/2024 from 8:30 AM to 9:30 AM
Course Link	https://elearning.heart.org/course_enrolment?course=437&code=MzAzMDYzMjI=&rand=
	Instructions: You have been assigned a Heartcode ® BLS course on eLearning.heart.org by CPR Consultants, Inc. ** If you are using a company computer or Wi-Fi network, PLEASE follow the directions on how to access the course below carefully** To begin the AHA Online Part 1 online testing please start using an incognito or private web browser. Copy and paste the course link into the new incognito/private web browser. Activate the course, then log in/create an account. Please note that online course links can only be used by one student and once accessed, the link becomes non-refundable. Once a course is activated, it will expire after 12 months. If you need another keycode you will be charged the amount as such. Students can pause/exit/re-start the course as often as necessary until completed. Once the online course is completed, students must complete the in-person skills evaluation. You can access the online course through the link above by opening it in an incognito or private browser. Once the link is opened, click activate the course. From there you will either create an account or log in if you have accessed an AHA eLearning course previously, you can always reset your password. It will save your progress so you can start and then go back to complete it anytime Directions on how to start an incognito/private web browser can be found on the Student Resource page (https://www.cprconsultants.com/student-resources). The BLS online course is to be completed before class and the certificate of completion needs to be provided to us on the day of the course or emailed. The online testing typically takes about 2hrs to complete and must be completed prior to the hands-on skills session. Once completed please answer the quick 5-question survey and then your certificate of completion will generate. The Heartcode BLS links are unique and can only be accessed by one person, if you are using a shared computer/laptop please open an incognito browser before clicking the link. Online videos should be watched in their entirety as they will aid you in the skills portion (part 2) of the course. You may access the course as often as you would like for up to 24 months from the initial activation. Lastly, while our office is always available to help, the AHA does provide technical support (888-242-8883) for their online testing program, Monday through Friday from 8a- 5p CT. Please do not wait until the day before your course to begin taking the online components in case you require technical assistance. If you are unable to attend this course date please call the office (919-850-9295) as you have three months from the date of the original course to reschedule. ** Classes are non-refundable. **
Receipt:	Click Here

If you have not received a course link, we are notified, and our office will be working to send you a link. If you do not receive your link within 72 hours of your course date, please email info@cprconsultants.com.

The link will direct you to AHA eLearning. (Pictured below)

If you have taken the class before or this is your first time taking the course, you must sign in or sign up on the top right.

If you have forgotten your credentials you will need to contact AHA

You may be brought to a page that says MY COURSES. You might have some results found or no results found.

Home / My Courses

My Courses

Recent Activity

BLS Instructor Essentials — In Progress Resume ›

Heartcode® BLS Online — In Progress Resume ›

Courses Expired

Sort By: Status

Filter Clear All

Search Courses/Bundles

2 Results Found

Select Status

☑ In Progress

☑ Completed
  ☑ Reviewable
  ☑ Non Reviewable

☑ Not Started

☑ Not Activated

BLS Instructor Essentials — In Progress

Heartcode® BLS Online — In Progress

15 ⌄ Per Page   « 1 »

^^^ On this page, you want to copy and paste your course link from your original confirmation email once more. ****

(If you are asked for a Training Center Access code or if it has asked you to pay for a course you have selected the wrong page.)

You should now be signed in and can activate your online course training.

American Heart Association. eLearning

⊕ ▇▇▇ Williams ⌄ Q ⊕ EN ⌄

Courses ⌄   About eLearning ⌄   Support ⌄   Get Involved ⌄

Home / Courses / Heartcode® BLS Online

Heartcode® BLS Online

HeartCode® BLS Online is a self-directed, comprehensive eLearning program that uses adaptive learning technology to allow learners to acquire and demonstrate Basic Life Support skills using a personalized learning path that adapts in real time to a learner's performance. The program is designed for healthcare professionals who need Basic Life Support training for their clinical duties. HeartCode® BLS Online consists of a cognitive portion that is completed online.

Activate Course

** If you are using a company computer or Wi-Fi network, PLEASE follow the directions on how to access the course below carefully**

To begin the AHA Online Part 1 online testing please start using an incognito or private web browser. Copy and paste the course link into the new incognito/private web browser. Activate the course, then login/create an account.

Please note that online course links can only be used by one student and once accessed, the link becomes non-refundable. Once a course is activated, it will expire after 12 months. If you need another keycode you will be charged the amount as such. Students can pause/exit/re-start the course as often as necessary until completed. Once the online course is completed, students must complete the in-person skills evaluation.

It will save your progress so you can start and then go back to complete it anytime

The BLS online course is to be completed before class and the certificate of completion needs to be provided to us on the day of the course or emailed. The online testing typically takes about 2hrs to complete and must be completed prior to the hands-on skills session. Once completed please answer the quick 5-question survey and then your certificate of completion will be generated. The Heartcode BLS links are unique and can only be accessed by one person, if you are using a shared computer/laptop please open an incognito browser before clicking the link.

Online videos should be watched in their entirety as they will aid you in the skills portion (part 2) of the course. You may access the course as often as you would like for up to 24 months from the initial activation.

If you are unable to attend this course date, please call the office (919-850-9295) as you have three months from the date of the original course to reschedule.